GRID CONNECT

ARLEC

SMART LIGHTING PRODUCTS STARTER GUIDE

Manage and control your GRID Connect appliances anywhere with one app on your smart device
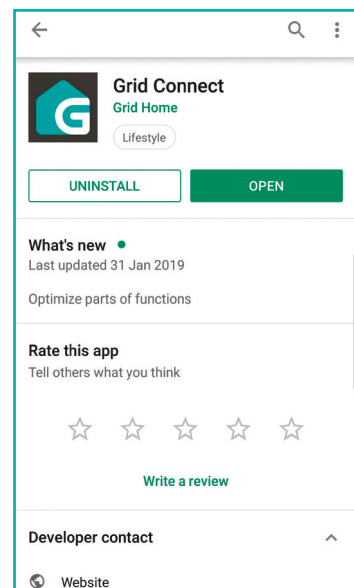
GET IT ON Google Play

Download on the App Store

For further information check our
Trouble Shooting Guide
at the back of this guide. Alternatively, visit our website at grid-connect.com.au, contact Arlec Customer Service team through the GRID Connect App customer service function, or call

1300 267 168
(toll free).

CPIN004716

Downloading the App ①

Grid Connect
Grid Home
Lifestyle

UNINSTALL | OPEN

What's new
Last updated 31 Jan 2019
Optimize parts of functions

Rate this app
Tell others what you think

☆ ☆ ☆ ☆ ☆

Write a review

Developer contact ⌄

🌐 Website

NEW ACCOUNT LOG IN SETUP

Download and install
G **GRID Connect App**
from Play store (Android) or App store (iOS).

GET IT ON Google Play

Download on the App Store

Scan & download the **GRID Connect App** for free

Installing the App ②

GRID CONNECT

create new account

login to account

Open the G **GRID Connect App**.
If you are a new user, tap **create new account** and follow the prompts to complete account setup.
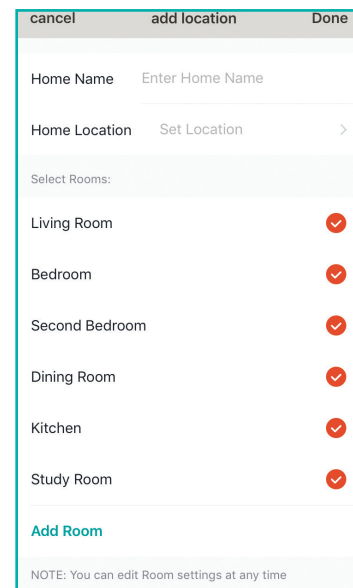
create new account

Note: You must agree with the Privacy Policy to be able to use the App.

If you already have an existing account, just tap **login to account** and enter your login details to continue.

login to account

In order to control the light features from anywhere, both the lights and iOS or android device must have internet connectivity.

Adding a location ③

cancel | add location | Done

Home Name | Enter Home Name
Home Location | Set Location
Select Rooms:
Living Room ✓
Bedroom ✓
Second Bedroom ✓
Dining Room ✓
Kitchen ✓
Study Room ✓
Add Room
NOTE: You can edit Room settings at any time

Tap **Create Home** on the Welcome Page.

This directs you to the **add location** setup page where you can edit **Home Name**, set up **Home Location** and **Select Rooms** or **Add Rooms**.

This will help you manage your GRID devices and assist you in customising and scheduling timers and order of one or multiple devices, depending on your home living needs.

Tapping **Done** on the **add location** page will open the **Success!** pop up window.

Tap **Done** again, finish set up.
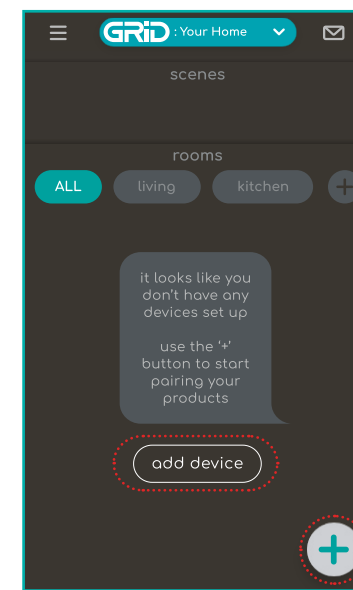

Preparing your device ④

Wire up your GRID Connect smart device to the mains power supply.

To enter pairing mode, hold down the button on the control box for at least 5 seconds until the LED bud lights blink.

If the light is not blinking, retry the instructions above, or visit www.grid-connect.com.au for more information and troubleshooting guides.
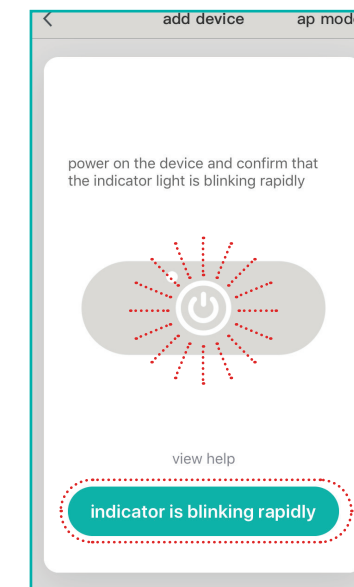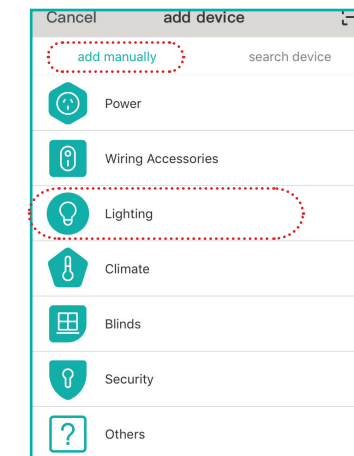
Pairing your device ⑤

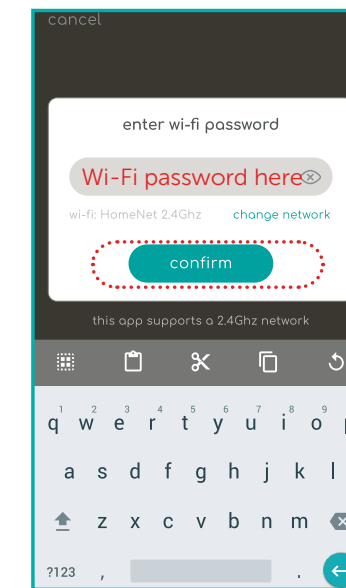Once your device is in pairing mode *(rapidly blinking)*, tap **add device** or ⊕ in the GRID Connect App.

GRID : Your Home

scenes

rooms
ALL | living | kitchen | +

it looks like you don't have any devices set up

use the '+' button to start pairing your products

add device

⊕

Pairing your device ⑥

Tap **add manually** in **add device** page and select **Lighting** from the list.

Cancel | add device

add manually | search device

Power >
Wiring Accessories >
Lighting >
Climate >
Blinds >
Security >
Others >

add device | ap mode

power on the device and confirm that the indicator light is blinking rapidly

view help

indicator is blinking rapidly

Confirm the LED bud lights are rapidly blinking as described before tapping **indicator is blinking rapidly** to proceed.

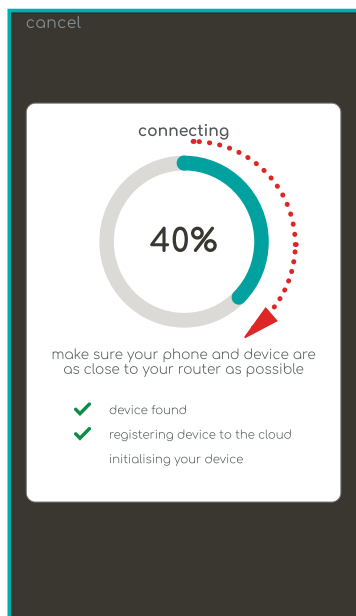## Pairing your device [cont.] ⑦

cancel

enter wi-fi password

Wi-Fi password here ⊗

wi-fi HomeNet 2.4Ghz | change network

confirm

this app supports a 2.4Ghz network

q w e r t y u i o p
a s d f g h j k l
⇧ z x c v b n m ⌫
?123

Enter the Wi-Fi password and tap **confirm** to proceed.
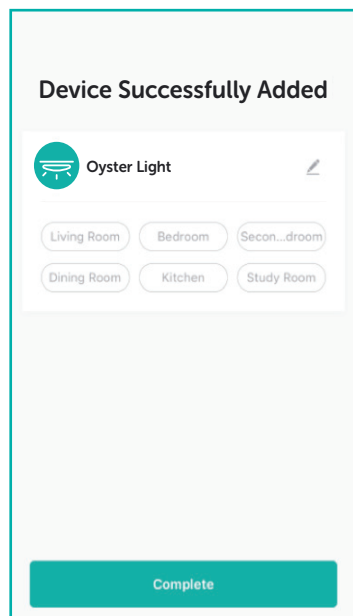
If needed, you can tap **Change Network** to switch to another suitable Wi-Fi network.

The GRID Connect App will start to scan and connect the GRID Smart device.

Device Successfully Added

Oyster Light

| Living Room | Bedroom | Secon...droom |
| Dining Room | Kitchen | Study Room |

Complete

Once the pairing process is completed, a page showing **Device Successfully Added** will appear.

You may choose to edit device name or assign device to a dedicated room before tapping **Complete** to finish the pairing process.

You are now able to control your smart device from your mobile device remotely.

? If no device is found and pairing process is not successful, check below and repeat from Step 4 .

1 GRID device is in close proximity to the Wi-Fi router.
2 Wi-Fi network is 2.4GHz.
3 Wi-Fi password entered is correct and the same Wi-Fi network is used on the mobile device.
4 GRID device is in pairing mode.
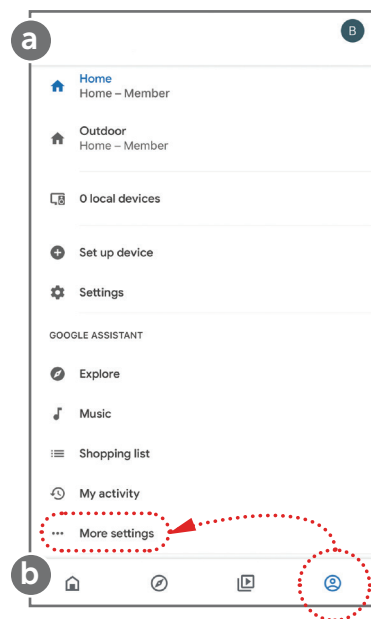5 Check your Wi-Fi for internet connection.

CONTROL DEVICES WITH YOUR GOOGLE HOME APP.

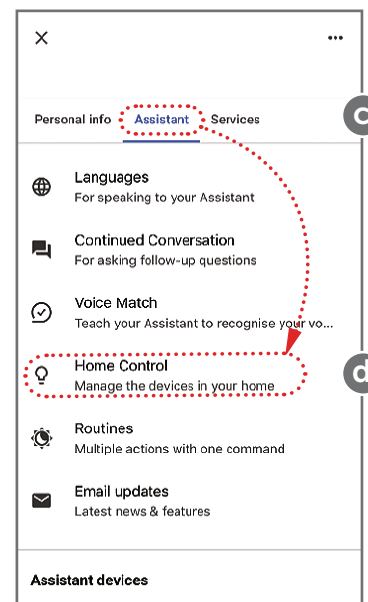**a** Open **Google Home** App and sign into your Google account.

works with the Google Assistant

b In page, tap More settings (iPhone) or Settings (Android)

a
Home — Member
Outdoor — Home — Member
0 local devices
Set up device
Settings
GOOGLE ASSISTANT
Explore
Music
Shopping list
My activity
More settings
b

---

c Assistant **d** Home Control

Personal info **Assistant** Services **c**

Languages
For speaking to your Assistant

Continued Conversation
For asking follow-up questions

Voice Match
Teach your Assistant to recognise your vo...

Home Control
Manage the devices in your home. **d**

Routines
Multiple actions with one command

Email updates
Latest news & features

Assistant devices

e Home control
f Select ⊕ to add device

< **Home control** **e**

DEVICES | ROOMS

Available on Google Assistant speakers, iOS 10.0+ devices, Android 6.0+ watches and Android 6.0+ TVs

Assistant

Tom's bedroom Speaker
Tom's bedroom

f

← Add devices

Go Smart
gogoSmart
Goldmedal iWorld
GratIoT Smart
Green Point System
GreenDot Smart Home
Grid Connect **g**
Grit
Guardian 365 Pro
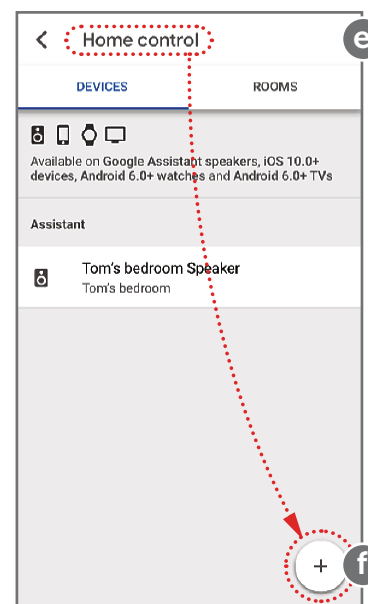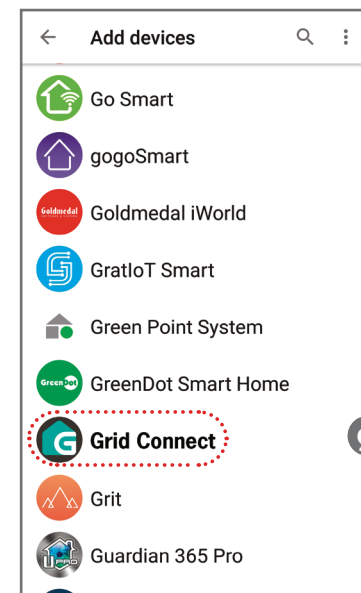
g Select GRID Connect App from the list or tap 🔍 to search for GRID Connect App.

Type in your GRID Connect account log-in details and tap **Link Now> Authorise**

[AMAZON ALEXA]

Compatible with Amazon Alexa voice control, please refer to Amazon Alexa website for set up and more information.

WORKS WITH amazon alexa

What can I do if pairing fails with my **GRID Connect** device?	1. Check to ensure your mobile device is connected with 2.4GHz Wi-Fi network, refer to below question for how to check Wi-Fi network frequency 2. Check password entered is correct and the same Wi-Fi network is used on the mobile device 3. Check GRID device is in pairing mode, make sure the device indicator is rapidly blinking (approx. 8 times per 5 seconds) 4. Check your internet connection on your Wi-Fi network by browsing any website If problem persists, please refer to GRID website or contact Arlec Customer Service team (details below) for further assistance
How can I find out whether my network is under 2.4GHz Wi-Fi?	**For iPhone Users** 1. Navigate the Settings menu and click on Wi-Fi. The suffix of your network should be denoted by either a 2.4G or 5G 2. If you still have trouble finding out if you are on a 2.4GHz Wi-Fi network, it will be necessary to obtain the information via your router. For more information on this process, please consult your specific router's manufacturer or user manual for more details **For Android Users** 1. Navigate the Settings menu and click on Wi-Fi 2. Tap the connected Wi-Fi network and system will show Wi-Fi Frequency
Do our current GRID products support 5GHz wireless connections?	**No** - GRID products currently do not support 5GHz wireless connection
If I forget my **GRID Connect** App account password, how can I reset the password?	If you forget your password, you can tap **forget password** and type in GRID Connect registered account detail to get verification code and reset your password
When pairing, should my GRID device or mobile phone be in same room as Wi-Fi router?	**No** - they do not need to be in the same room as long as they are connected to the same Wi-Fi network.
When I try to register an account, the app tries to load, but does not progress to the next page. How can I fix this?	1. Navigate the Settings menu 2. Find the **GRID Connect App** and ensure it has been allowed to data usage

Visit our website *grid-connect.com.au* *to view the complete GRID Connect range, troubleshooting guides and demonstration videos.*

grid-connect.com.au

You can also contact the Arlec Customer Service team through the GRID Connect App customer service function, or call *1300 267 168* *(toll free).*