

SMART PAN & TILT SECURITY CAMERA

----- Wi-Fi CONNECTED -----

AUTOMATICALLY DETECTS &
TRACKS MOTION

SEE & RECORD EVERYTHING
THAT HAPPENS USING YOUR
SMARTPHONE



QUICK START GUIDE

IMPORTANT!
PLEASE READ THESE
INSTRUCTIONS CAREFULLY

1 INTRODUCTION

This SMART wireless pan & tilt security camera is designed for use in homes, apartments, offices, garages and sheds. It has been developed to be easily set up and operated, giving you and your family the security and peace of mind that you deserve. Install the Grid Connect mobile app, available for both iPhone and Android devices, to monitor your camera remotely.

The Grid Connect app is free to download and is available from the Apple App Store and Google Play.

MONITOR FROM ANYWHERE



Download from:



2 CONTENTS

- 1 x Smart Pan & Tilt Security Camera
- 1 x USB Cable
- 1 x Mounting stand
- 2 x Mounting screws & Wall plugs
- 1 x Reset pin
- 1 x Screw Driver



Requires a Micro SD Card Class 10 (Not included) (Max. 128GB card supported)

3 IDENTIFICATION

Micro SD Card Slot

Rolling storage micro SD card (not included, Max.128GB card supported)

Reset Hole

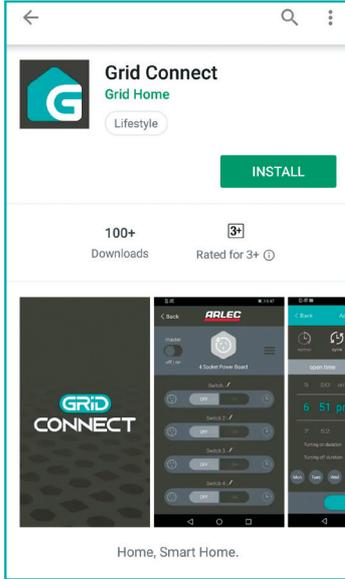
Press and hold for 5 seconds to reboot and return to factory default settings. This will allow you to connect with a different Wi-Fi network if required.

Camera Lens

1080p HD, with 85° field of view



4 DOWNLOAD THE APP



NEW ACCOUNT LOG IN SETUP

Download and install  **GRID CONNECT** App from Play store (Android) or App store (iOS).



Scan & download the GRID Connect App for free

5 INSTALL THE APP



Open the  **GRID CONNECT** App. If you are a new user, tap *create new account* and follow the prompts to complete account setup.



Note: You must agree with the Privacy Policy to be able to use the App.

If you already have an existing account, just tap login to account and enter your login details to continue.



6.0 PAIRING YOUR DEVICE

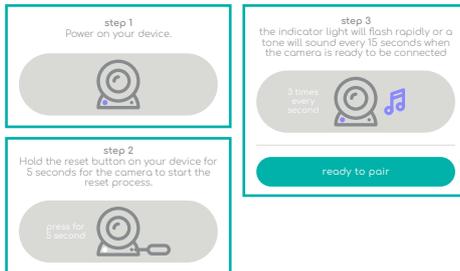
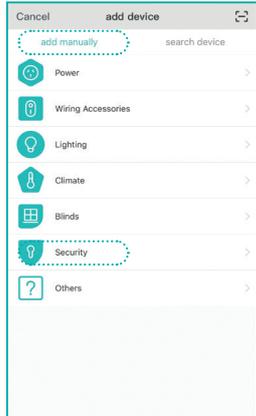


Power on your smart camera by using supplied USB cable and 5VDC 1A power adaptor (not included)

Start up takes approximately 25 seconds, and is indicated by a rapidly blinking blue light.

You will hear a welcome sound. Confirm the status light is Blue and rapidly blinking. You will hear a voice prompt **“Please configure network”**. Your camera is now ready for pairing.

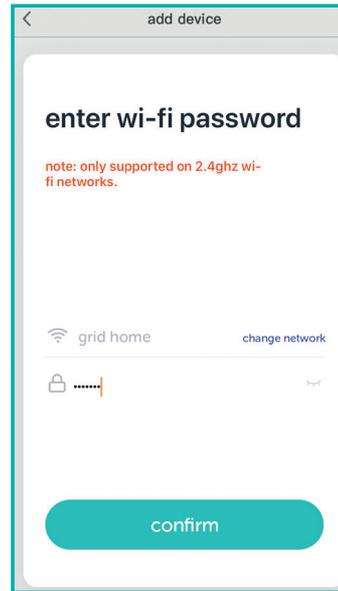
Once your camera is in pairing mode, open the GRID CONNECT App, Tap , then select **security** in the **add device** page. Confirm the status light is Blue and rapidly blinking before tapping **ready to pair** to proceed*.



*** if it isn't in pairing mode.**

Use the reset pin to press and hold the reset button for 5 seconds.

6.1 PAIRING YOUR DEVICE

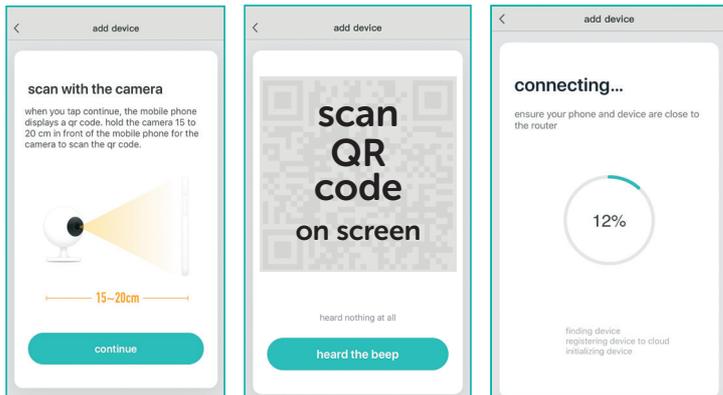


Enter the Wi-Fi password and tap **confirm** to proceed.



If needed, you can tap **change network** to switch to another suitable Wi-Fi network for your camera.

6.2 PAIRING YOUR DEVICE

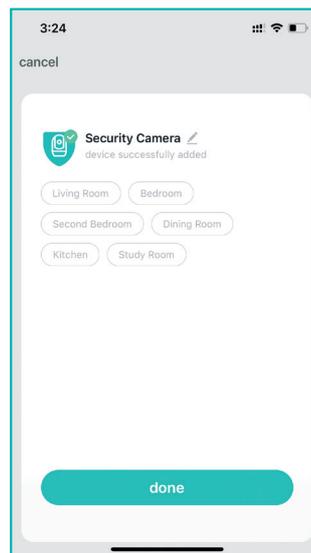


Press **continue** to scan QR code using your camera. Hold 15 - 20cm away from your mobile screen.

Press **heard the beep** after you hear a beep from your camera. The status light should be blue, and slowly blinking (refer to trouble shooting guide on page 14 if you don't hear the prescribed beep).

The GRID CONNECT App will start to connect to the camera automatically as indicated by the status light being OFF.

6.3 PAIRING YOUR DEVICE



Once the pairing process is complete a page showing **device added successfully** will appear.

You may choose to edit the device name or assign the device to a dedicated room before tapping **done** to finish the pairing process.

Once your camera is paired to your Wi-Fi network, your camera can be viewed at anytime from your smartphone as long as there is internet access.



If no device is found and the pairing process is not successful, check below and repeat from Step 6

- 1 Wi-Fi network is 2.4GHz.
- 2 Wi-Fi password entered is correct and the same Wi-Fi network is used on the mobile device.
- 3 GRID device is in pairing mode.
- 4 Check your Wi-Fi for network activity.

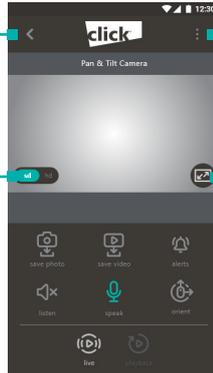
7 OPERATING YOUR CAMERA

Once your camera is paired to your Wi-Fi network, you can view your camera at anytime from your smartphone as long as there is internet access.

Live Screen

Back to Device Screen

Switch video quality between Standard definition (smoother movement with smaller file size) and High definition (clearer images but larger file size)



Access Settings including share device, motion detection setting, firmware information, remove device etc.

Switch to full screen display for live view

Playback Screen

Pause video playback



Slide forward/back video playback on time slider

Feature Controls



Tap to capture a photo/video during live view. Note: the photo and video are saved to the internal memory of your smartphone



Tap to enable the talk function



Enable motion detection alerts and adjust sensitivity of motion detection



Tap to enable pan & tilt controls, activate Tracking function or flip screen



Tap to mute or hear the sound



Access live screen

Feature Controls



Tap to capture a photo/video during playback. Note: the photo and video are saved to the internal memory of your smartphone



Tap to mute or hear the sound



Select a date to review your playback from SD card



Access to SD card setting



Access playback screen

For more advanced features/functions, refer to grid-connect.com.au for more details

9 INSTALLATION

Before choosing your preferred location, check the Wi-Fi strength/coverage to ensure the camera is fully functional.

CEILING MOUNT

1. Use the mounting stand as a template to mark the screw positions on the ceiling. Drill holes into the ceiling and push wall plugs into the holes.
2. Install the mounting stand onto the ceiling by using the mounting screws.
3. Install the camera onto the mounting stand, rotate the camera anticlockwise to secure.

Note: For ceiling mount, ensure you navigate to **settings > basic function settings > flip screen** to obtain correct orientation.



10 TROUBLE SHOOTING

What can I do if I fail to pair my GRID Connect device?

1. Check your mobile device is connected to a 2.4GHz Wi-Fi network, refer to below question for how to check Wi-Fi network frequency
2. Check password entered is correct and the same Wi-Fi network is used on the mobile device as the device being paired
3. Check GRID device is in pairing mode, the status light is blue and rapidly blinking (approx 2 times per second).
4. Check the internet connection on your Wi-Fi network by browsing any website

If your problem persists, please refer to GRID website or contact Customer Service team (detail in below) for further assistance

How can I find out whether my network is 2.4GHz?

For iPhone User

1. Navigate the Settings menu and click on Wi-Fi. The suffix of your network may be denoted by either a 2.4G or 5G
2. If you are having trouble finding out if you are on a 2.4GHz Wi-Fi network, it will be necessary to check your router specifications. For more information on this process, please consult your specific router's manufacturer or user manual for more details

For Android User

1. Navigate the Settings menu and click on Wi-Fi.
2. Tap the connected Wi-Fi network and the system will show the Wi-Fi Frequency

What can I do if I cannot scan the QR code or don't hear the prescribed beep

1. Ensure the status light is blue and rapidly blinking (approx 2 times per second) before scanning QR code
2. Ensure your Wi-Fi network is correct by checking the above sections
3. Ensure to keep your smart phone 15cm to 20cm away from your camera
4. It may take several seconds to scan QR code

Do our current GRID products support 5GHz wireless connections?

No - GRID products currently do not support 5GHz wireless connection

If I forget my GRID Connect app account password, how can I reset my password?

If you forget your password, you can tap **forgot password** and enter your GRID Connect registered account details to get a verification code and reset your password

When pairing, should my GRID device or mobile phone be in same room with Wi-Fi router?

No - they do not need to be in the same room, but it is recommended to pair the GRID device as close to the router as possible to assist with a successful pair

I want to pair my camera and it isn't in pairing mode, how do I put it into pairing mode?

Use the reset pin to press and hold the reset button for 5 seconds. The status light should now be Blue and blinking rapidly to indicate it is ready for pairing.

For further Online Assistance or Customer Service Team

grid-connect.com.au



1300 267 168
(toll free)

WARRANTY

Any claim under this warranty must be made within 12 months of the date of purchase of the product.

To make a claim under the warranty, take the product (with proof of purchase) to any Bunnings store, (see www.bunnings.com.au for store locations) or contact Arlec Australia Pty Ltd. Arlec bears reasonable, direct, expenses of claiming under the warranty.

You may submit details and proof to Arlec for consideration. The warranty covers manufacturer defects in materials, workmanship and finish under normal use.

This warranty is provided in addition to other rights and remedies you may have under law: our goods come with guarantees which cannot be excluded under the Australian Consumer Law. You are entitled to replacement or refund for a major failure and to compensation for other reasonably foreseeable loss or damage.

You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

The warranty excludes damage resulting from product misuse or product neglect. The warranty covers domestic use only and does not apply to commercial applications.

This warranty is given by

Arlec Australia Pty. Ltd. ACN 009 322 105

Customer Service: (03) 9982 5111

New Zealand Toll Free: 0800 003 329

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Blackburn North, Victoria, 3130

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Email: custservice@arlec.com.au